

MARQUEES OF MALENY

TERMS AND CONDITIONS OF HIRE

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- All prices are inclusive of GST.
- All prices are subject to change without notice.
- Quotes are valid for 2 weeks from issued date and will be confirmed on receiving a signed copy as agreement to our terms and conditions. We will then issue invoice for deposit and payment details.
- Bookings require a 20% non refundable deposit of the total invoice amount and is to be paid 7 days from receipt of invoice.
- Final invoice to be paid 7 days prior to function date unless otherwise stated or arranged. Items will not be delivered or installed if this is not received by the due date.
- All credit card payments will incur a 1.6% bank surcharge.
- Prices do not include delivery or pick up. Delivery charge is \$3/km.
- Labour outside normal working hours will incur an additional fee. These times include Monday to Friday before 8am and after 5.30pm, Saturday before 8am & after 4pm, all day Sunday & Public Holidays. This applies to any deliveries, installs, dismantles or pick ups.
- Marquee, marquee silk draping, lighting (marquee only) and flooring prices include labour/set up costs. Marquees are not available for beach ceremonies (grass areas at the beach are ok).
- Marquee prices are based on being pegged into flat level ground.
- The hirer must ensure that the site for the marquee structure erection is clean, accessible and that all obstructions have been removed. If the erection time is slowed down by the hirer's failure to clear the site of any obstructions, Marquees of Maleny, at their discretion, will charge additional time at \$55 per hour per staff member on site.
- We do not offer ceremony set ups or table styling/layout.
- Prices quoted are for 2 days (48 hours) hire unless otherwise stated. Additional days (24 hours) are charged at 30% of the quoted 2 day hire rates. We do allow extra time for wedding set up procedures to take place from your chosen stylist.
- Equipment and packaging (including boxes) damaged, broken, or lost while on hire will be charged for the full present day value.
- Do not use paper items with coloured dye as this marks equipment when wet and cannot be removed. Hirer will be charged replacement costs if this occurs.
- The hirer will not use or operate, or suffer to be used or operated, any bar-b-que or spit or open flame or other cooking device in, or close to, any marquee hired from Marquees of Maleny.
- All equipment must be returned clean. Charges will apply for excess cleaning and damages i.e. burns, candle wax on linen, mould etc. Stains on white folding chair cushions will be charged a replacement cost. This includes wine, dye from clothes or paper items.
- Please ensure all reticulation at your chosen venue has been turned off for the duration of your hire period i.e. from set up to dismantle. If bore or dam water is in use this stains the equipment and you will be charged for extra cleaning.
- Marquees of Maleny must be informed of location of all water, gas, reticulation pipes and telephone cables prior to installation. Whilst all care will be taken, no responsibility is taken for damage caused to any water, gas, reticulation pipes, telephone cables or other equipment. Any repairs will be at the clients expense.
- Hire items are not insured. The hirer is responsible for any loss, damage or breakage until items are returned or collected.
- The Hirer accepts full responsibility for the correct manner of use of the equipment. The Hirer hereby indemnifies and holds indemnified from and against all claims, actions, suits, demands, and expenses in any way arising from injury, death, or damage caused to the Hirer or Associate users in respect of equipment hired.
- The equipment supplied for hire always remains the property of Marquees of Maleny.
- Equipment should be checked on delivery to ensure that all ordered equipment is delivered and in good order. If any items are missing or incorrect please notify us immediately so that we can arrange replacements. Failure to notify us will result in client being charged for ordered equipment.
- Items cancelled will lose their 20% non-refundable deposit. Items cancelled between 7 and 21 days before hire date will be charged 50% of the hire charge. Items cancelled after delivery will be charged at the full rate.
- All equipment is to be returned clean, unless otherwise specified. Returned equipment that requires cleaning will incur an additional charge. Linen that requires expert cleaning (ie dry cleaning) will incur an additional charge.